

# Risk Services

## Delivering shared success

As a mutual company, we focus not on shareholders and stock markets, but on our policyholders and partners. We take time to get to know your business and what you need from your insurance solution.

Our risk engineers work with you to understand the threats to your business and its strategic priorities. Together, we can deliver a risk management programme that helps to achieve continuous improvement for you.

We focus on your desired results, innovation, and practicality.

## Solutions for your most complex risks

Good-quality risk-management practices lead to fewer accidents and claims.

That's why Liberty directly employs a professional Risk Engineering team with an international footprint. Our risk engineers are professionally accredited risk technicians with relevant industry and sector experience.

To complement your dedicated in-person guidance, you'll benefit from integrated access to digital risk-engineering services and tools available through our secure Liberty Risk Reduce portal.

### Risk Reduce services & tools

Risk mitigation guidance	Claims loss lessons
RoSPA approved eLearning	Custom forms and templates
Flood alerts	Incident/accident reporting
24/7 helplines	Sector specific news
Rehabilitation service	Survey management
Claims analytics	Risk engineering analytics
Manual handling analysis	Health & wellbeing suite
Direct messaging	Document management
Relevant news articles	Croner-i knowledge base



## Unlocking opportunities

You may benefit from a suite of products and services we've built internally with specialist partners. These include:

- Flood sensor technology
- Slip testing service
- Dynamic risk assessment
- Internationally recognised health and safety qualifications
- Water management technology
- Business continuity services
- Bespoke training courses
- Claims workshops
- Out of hours inspections

## With you for the long term

Being a mutual means we're consistent and here for the long term. Our experienced teams are resourceful, responsive, and empowered to make decisions quickly. You'll benefit from our technical underwriting and risk engineering capabilities, the strength of our relationships with our broker partners, and our unique approach to claims service.

Because what's good for you, is good for us.

## Continuity in a changing world

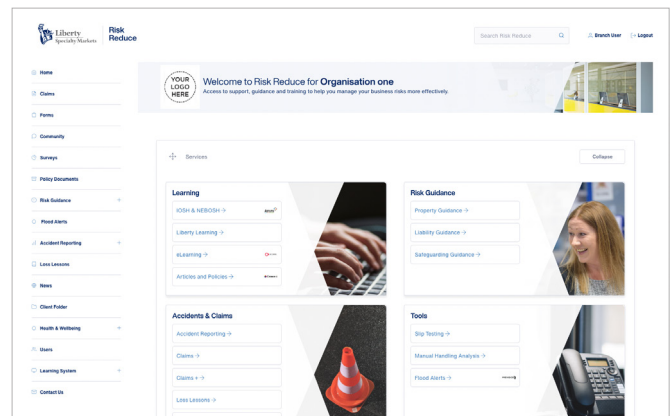
Some clients have been with us for over 20 years. Why do they stay so long? Because we have a culture of flexibility and transparency. Quite simply: we do the right thing.

Your business doesn't stand still and neither do we. We are constantly evolving our products and services, investing in people and resources, and building our global distribution network – bringing you continuity and reassurance in a changing world.

## A sustainable future

Our purpose is to help people embrace today and confidently pursue tomorrow. To fulfil this purpose, we are committed to sustainability and careful consideration of environmental, social and governance (ESG) issues.

Insurance can be a force for good and we have a role in supporting the transition towards a low-carbon future. We are supporting Climate Transition Pathways, currently working to provide a number of benefits to companies with accredited transition plans, in addition to continued access to insurance capacity. For instance, we are exploring how to meet the challenge of the transition with longer-term and more expansive solutions.



Your risk services ecosystem

## Contact Us

[RiskControl@libertyglobalgroup.com](mailto:RiskControl@libertyglobalgroup.com)  
+44 (0)20 3758 0000